



# Falcon Travel Notification

Credit Union Name Jackson County Federal Credit Union Contact Name \_\_\_\_\_

Phone Number 361-782-0708 Email info@jacksoncountyfcu.com Signature \_\_\_\_\_

This contact is authorized by the credit union to give the fraud analyst written alternate block instructions for an individual case. **2147037911**

**Cardholder Information:**

Card Number \_\_\_\_\_

Last Name \_\_\_\_\_ First Name \_\_\_\_\_ Email \_\_\_\_\_

Primary Phone \* \_\_\_\_\_ Type:  Cell  Home  Office  Other  
Secondary Phone \* \_\_\_\_\_ Type:  Cell  Home  Office  Other

\* Please include telephone country code if outside North America.

Is this a Shared Card Number?

If this box is checked, please enter the other primary user as your alternate contact and additional names in the comments field.

**Alternate Contact:**

Note: For high risk transactions (normally score > 900 or flash fraud), if the cardholder cannot be reached, the Alternate Contact may be contacted and asked to assist you in locating the cardholder. No information about the transaction or the case may be divulged to this person, nor may this person speak on behalf of the cardholder. This is only provided as an additional resource for facilitating contact with the cardholder. This information is not required.

Last Name \_\_\_\_\_ First Name \_\_\_\_\_ Phone \* \_\_\_\_\_ Email \_\_\_\_\_

**Blocking Instructions:**

- Place Blocks according to normal operating procedures.
- Do Not Block if the transaction origin and date are consistent with the travel plans.
- Never Block, regardless of score or risk.

Brief Comments (< 100 characters): \_\_\_\_\_

**Travel Dates:**

From (mm/dd/yy) \_\_\_\_\_ To (mm/dd/yy) \_\_\_\_\_ Travel Purpose  Residency  Other

Destination Country \_\_\_\_\_ State (if in the US) \_\_\_\_\_ Destination Phone (opt.) \_\_\_\_\_

**Travel Detail Notes**

(Use the Travel Detail Notes to provide details about member's travel plans when member will be traveling to various countries or states within a region and cannot specify begin and end dates in each location. For example, if a member is traveling to Europe and visiting several countries, but cannot specify the "begin" and "end" dates for each location, Europe can be selected for the Country option and the specific countries within Europe should be listed in the Travel Detail Notes.)