

Coronavirus (COVID-19) Preparedness and Prevention

At JCT Federal Credit Union and Jackson County Federal Credit Union, we are closely monitoring the latest developments regarding COVID-19. The health and safety of our employees and members are a top priority to us as we remain committed to providing service.

At this time, our employees are working diligently to ensure that our office is clean and sanitary. Until further notice, our office hours will remain normal. As the Coronavirus is highly contagious and easily spread, we encourage all of our members to minimize the use of cash if possible. Precautionary steps we have already begun to take include:

- Increased cleaning and sanitizing.
- Providing our employees with information on steps they can take to prevent the spread of illness and how to recognize COVID-19 symptoms.

We encourage you to:

- Practice good hygiene
- Consider re-arranging large activities and gatherings
- Handle food carefully
- Minimize travel to highly populated areas

Rest assured that your money will remain safe and accessible. While we are always glad to see you at the credit union, remember that we provide a number of alternative channels to do your financial business, including:

- Online Access
- Mobile app access
- Drive-thru accessibility
- ATM
- Visa Check Cards
- Online statements.

If you have not yet registered for online access with JCT Federal Credit Union and wish to do so, you can do that by going to our website <https://www.jacksoncountyteachers.com/>

If you need assistance with your account, please call Member Services at 361-782-5745 or email us at memberservices@jacksoncountyteachers.com

If you have not yet registered for online access with Jackson County Federal Credit Union and wish to do so, you can do that by going to our website <https://jacksoncountyfcu.com/>

If you need assistance with your account, please call Member Services at 361-782-0708 or email us at memberservices@jacksoncountyfcu.com

We encourage you to visit the Center of Disease Control and Prevention (CDC) at <https://www.cdc.gov/> for updates on COVID-19 and preventive measures you can take to keep you and your family safe.

Watch for symptoms

Reported illnesses have ranged from mild symptoms to severe illness and death for confirmed coronavirus disease 2019 (COVID-19) cases.

The following symptoms may appear 2-14 days after exposure.

- Fever
- Cough
- Shortness of breath